



التاريخ: 3 / 2 / 2021

Clarifications for Developing a Multi-Tenant and Integrated Payroll System for Palestinian National Authority-Ministry of Finance / Ramallah – Palestine
{REF: EuropeAid/140618/IH/SER/PS}

Question	Answer
20. Kindly clarify whether the deployment of the developed payroll system is expected from the Contractor during the project.	As requested in Task-3: Develop the web application , the acceptance criteria includes <ul style="list-style-type: none">• System runs on testing environment before moved to production• All deployment, backup, replication, scripts are handled and tested Therefore the commissioning and deployment of the system is required
21. Please clarify whether the contracted project budget will be fully paid to the Contractor at the end of the 24-month project implementation period.	Please see article 29 of the general conditions of the contract
22. Please clarify whether it is necessary to budget the system support and maintenance separately.	Yes. The system support and maintenance shall be priced separately and included in the total price of your offer. The final financial price shall include the price of the support and is part of the project budget.
23. Please confirm if our understanding is correct, that the hardware specification only needs to be prepared during project implementation, and does not have to be included in the technical proposal of the tenderer.	The hardware specifications could be prepared and confirmed during the implementation period as part of the design and architecture tasks of the system.
24. We assume that any potential database licenses needed for the project implementation will be covered by the Ministry of Finance, and can be used by the Contractor (e.g. Oracle Database used by the Ministry), and these costs will not be budgeted separately. Kindly clarify if our assumption is correct.	Yes the assumption is correct
25. Do you have a technology preference, oracle stack, Microsoft ...etc.	There is no preference. All options will be evaluated equally. However, it is good to know that Ministry of Finance is currently using Oracle technologies.
26. Staff Required documents such as Diplomas copy and employer references are only for Key-Experts (Technical Team Leader One Person and Software Analyst One Person).	<u>Confirmed</u>
27. Referring to TOR.P18, “Team Leader –Qualifications and Skills” its mentioned (Proven Knowledge in	ERP is not only payroll. The Payroll system needs to be integrated with the financial system of the



State Of Palestine
Ministry Of Finance
General Supplies Department



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Enterprise resources Planning (ERP) implementation is a must !! Do you mean Payroll knowledge?	government, therefore having ERP experience is required.
28. List of required forms in .doc format.	Forms are available in PRAG, as detailed in the instruction to the tenderers.



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