



التاريخ: 2021 / 1 / 28

Subject: Request for Clarifications Developing a Multi-Tenant and Integrated Payroll System for Palestinian National Authority-Ministry of Finance / Ramallah – Palestine {REF: EuropeAid/140618/IH/SER/PS}

1. In the Deadline for submitting the tenders, in the timetable you have mentioned 14 AM we think that this have been written by mistake, please confirm.

Yes, it's just a mistake. The correct 14 PM.

2. Will the different payrolls (security organizations, civil service, ministers, etc.) will be on the same schema (secured by the tenant ID) or by a separate database/server?

All payroll systems shall be hosted in a single physical database server logically separated by tenant ID

3. For the data migration, is it required to migrate the historical transactions or just the beginning balances?

Historical data shall be migrated to support retroactive transaction for all payroll systems

4. How many payroll databases that need to be migrated?

- WB DB - owned by Ministry of Finance
- GAZA DB -owned by Ministry of Finance
- Ministers DB –owned by Ministry of Finance
- Governor, Ministers DB -owned by Ministry of Finance
- Contract DB -owned by Ministry of Finance
- 1500 DB -owned by Ministry of Finance
- Security -Integration one file each month to be imported [only the salaries for each month will be migrated]
- Other payrolls : Two databases [only the salaries for each month will be migrated]

5. Is the implementation and training centralized for all mentioned Databases?

Yes. Centralized.

6. What is the preferred technology?

There is no preference. All options will be evaluated equally. However, it is good to know that Ministry of Finance is currently using Oracle technologies.

7. Is there any preference for database such as Oracle/SQL Server

See answer to question#6.

8. Is this project VAT exempted?

YES.

9. Is the announced budget for the project include VAT or not.

The project is VAT exempt.

10. Database Licenses should it be included in the offer, or shall we use current database licenses. The license cost should not be included in the offer

11. Does training for End users includes Gaza Strip, if yes is it acceptable to do it remotely





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Remote training is accepted if needed

12. As per our understanding that the project duration from analysis to go-live is 24 month, please confirm

Confirmed

13. Does the budget include the 24 month development and how many years of free support?

The budget include the 24 months

development in addition the implementer should maintain the software for three years after the Go Live date as follows

- Year-1 is included in the warranty period -free of charges
- For Year-2 and Year-3 provide the support cost and SLA for each year

14. Should the three year support be priced as a separate item from the announced budget? (i.e. not included as part of the announced budget).

Include Y2 and Y3 as part of your prices.

15. Given that the system is multitenant shall we assume that the database is central and installed in one location, however each tenant could be on different schema.

See answer to question#2

16. Should we include the licenses for the (databases, O/S, Datawarehouse tools, BI tools, any other tools) into the financial proposal or these should be recommended by us and paid by the organization.

They should not be included in the offer.

17. Do you prefer the use of open-source technology?

We will evaluate all options. Open-source is not a must, however the source code belongs to the Ministry as this is not COTS software

18. Is it possible to extend the submission date for an additional month?

NO, the tendering procedures and timetable is in restricted and critical time.

19. In the tender submission form in the statement section, you have mentioned the below 2 points • Documentary proof or statements required under the law of the country where we are effectively established (or each of the companies in case of a consortium), to show that we do not fall into any of the exclusion situations listed in Section 2.6.10.1.1 of the practical guide. This evidence or these documents or statements must carry a date, which is not more than one year before the date of submission of the tender. In addition, a statement is furnished stating that the situations described in these documents have not changed since then. • Documentary evidence of the financial and economic capacity as well as the technical and professional capacity according to the selection criteria specified in the contract notice. Is there any templates/ forms required to be filled in order to comply with those points?

Documentary evidence of financial and economic capacity . this will include:

- the audited financial statements for the period specified in the contract notice
- implementation certificates for the projects required under section 21.3.1 of the contract notice

the necessary certificates related to point 21.3.2 of the contract notice


Naser Al-Khateeb
Chairman of Central Bids Committee

